# CLORAMA DORVILIAS UX & INTERACTION DESIGN

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## Hello! I'm wildly passionate about creating products and services that anticipate needs, solves problems, and provides a positive experience for diverse users.

## PORTFOLIO

## Research

Secondary Research Stakeholder Interviews Extreme User Interviews **Competitive Analysis** Contextual Enguiry User/Guerilla Surveys Error Analysis Flow Analysis Cognitive Task Analysis

## **UX Methods**

Strategy Development Usability Testing Heuristic Evaluation User Personas Journey Mapping Information Architecture Site Mappina Prototyping (rapid, paper, experience, etc) High Fidelity Prototyping Scenarios Workflows/Storyboards Interaction Design Empathy tools

## Technical

HTML/CSS Unity 3d for VR/AR NodelS Javascript (basic) Google Analytics/API Arduino/C++ Raspberry Pi Sketch/Sketch3D Autocad 3d Photoshop Illustrator Premier Pro AfterEffects

# **Passions**

Volunteering Longboarding Traveling Coffee Painting Superheroes! :) Social Equality Taking Risk!

# **EDUCATION**

#### **UAL: London College** MA Interaction Design Communication, London UK

Practice-led design course for technology informed & interdisciplinary design of Communication world with focus on interaction design, design prototyping, physical computing, 2014 - 2015 user-centered design, open-source digital platforms, communication design, experience design, etc. Leadership: Course Representative

> **Grade:** Distinction Thesis: Mitigating Unconscious Bias with Virtual Reality

#### Santa Clara University BS in Political Science, Santa Clara, CA

2005 - 2009

2008

### American University Washington Semester Program, Washington D.C.

Criminal Justice & Transforming Communities Course. Performed research methods in rapid ethnography, stakeholder interviews, and personal inventories to analyze and evaluate policy measures. Resulted in formulated proposals for effective development in assigned Trinidad community.

# WORK

Pebble {code} London, UK

2015 - Present

## **UX** Specialist

Advocating user experience from concept inception to product development. Lead user experience initiatives, method, & strategy sessions with senior leadership to boost sales and lead engagement efforts. Lead internal website team to apply optimization practices driven by ux research to boost traffic and grow social media following showing significant positive results. Work with clients directly to provide heuristic evalutions, wireframes, and/or prototype solutions for projects.

## Self-Employed

Provide graphic design, website development, social media and branding consultation for first time women entrepreneurs & charities. Worked with clients directly to design strategies and create online presence and attract targeted markets. Clients included: Issa Rae of Issa Rae Productions, HERA UK (NGO), and STEM Silicon Valley.

#### NYC Civic Corps Volunteer Recruitment Associate at Animal Care & Control of NYC Managed daily correspondance between prospective and current volunteers

New York City, NY 2012 - 2013 to ensure satisfication and incorporate feedback to improve operations.

Leadership Group

2011 - 2012 (Contract)

### (10 Month Contract) Worked with team to revamp volunteer onboarding process; led volunteer trainings, surveys and interviews, contextual enquiries, and empathy methods.

## Silicon Valley

San lose, CA

#### Housing & Community Development Associate

Grew and fostered stakeholder network amongst local government leaders, tech executives, and community leaders to advance public policy issues on common ground. Organized and led events to engage Silicon Valley stakeholders in housing & community development issues. Took initiative to create first ever online resource platform for housing advocates drawn from stakeholder interviews, and observations from advocate meetings & events.

Conducted stakeholder research, comparative analysis, secondary research,

field surveys, contextual enquiries, and experience prototyping to create the

### AmeriCorps VISTA Community Engagement Coordinator at Playworks

Oakland, CA 2009 - 2010 (1 year Contract) first recruitment and onboarding volunteer program for a national nonprofit.

2011 - 2012

#### **LEADERSHIP & AWARDS** Housing & Community Development Advisory Commissioner CITY OF SAN JOSE

Held office as public official to sit on panel of 6 to advice City Council and Mayer of San Jose on \$10 million federal grant allocation.

SANTA CLARA UNIVERSITY

MultiCultural Center Executive Board Member Award: Executive Board Member of the Year 2011 - 2012

Creative Clo Remote 2014 - 2014